



PARTNERSHIP PERFORMANCE REPORTING - UPDATE ON PROGRESS

Aim

- 1.1 This report sets the context for measuring and reporting Health and Social Care Partnership performance both nationally and locally as well as providing the IJB with key performance data in line with Scottish Government reporting requirements.

Progress Report

- 2.1 The landscape for monitoring and reporting on performance for Health and Social Care Partnerships is complex and there are a number of key drivers and measures which have particular influence on what requires to be reported where.
- 2.2 There are currently 23 indicators set by the Scottish Government as mandatory for all Health and Social Care Partnerships (HSCP) to report on. Indicators 1-10 focus on patient/carer and staff experience reported via surveys and indicators 11-23 are derived from organisational/system data. A more detailed breakdown of indicators can be seen in page 1 of **Appendix One**. The 23 indicators set by the Scottish Government require to be supported by local measures to provide a broader picture of local performance and all HSCP's are required to publish an Annual Performance Report in July 2017 to report publicly on performance. Work is currently underway in the Scottish Borders to develop a draft Annual Performance Report for presentation to the IJB on 27 March 2017 which will include a report on these indicators.
- 2.3 The Ministerial Strategy Group (MSG) has recently defined 6 themes under which a range of measures should be reported by Health and Social Care Partnerships on a quarterly basis. These themes are:
 1. unplanned admissions;
 2. occupied bed days for unscheduled care;
 3. A&E performance;
 4. delayed discharges;
 5. end of life care;
 6. balance of spend between institutional and community care.
- 2.4 In addition to existing reporting requirements, work has been underway in the Scottish Borders to develop a performance reporting scorecard for the IJB. The scorecard has been developed in line with the six themes above defined by the MSG with an additional theme which allows for reporting on more localised measures which have a primary, community or social care focus. A breakdown of themes and selected measures for reporting to the IJB can be seen in page 2 of **Appendix One**.

- 2.4 **Appendix Two** offers the first quarterly report on performance for the IJB based on the themes and measures detailed above and **Appendix Three** provides an explanation of the performance information presented in the scorecard. Given the many elements of integrated care and the wide range of services delegated to Health and Social Care Partnerships it is important to note that performance reporting to the IJB will develop over time to include reporting at locality level and more specific reports on particular groups of service users.

Recommendation

The Health & Social Care Integration Joint Board is asked to **note** the 23 indicators set by the Scottish Government and the requirement to publish an Annual Performance Report by July 2017.

The Health & Social Care Integration Joint Board is asked to **note** the six themes for reporting recently defined by the Ministerial Strategy Group.

The Health & Social Care Integration Joint Board is asked to **endorse** the IJB reporting scorecard.

The Health & Social Care Integration Joint Board is asked to **comment** on performance to date.

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| Policy/Strategy Implications | Scottish Government reporting requirements. |
| Consultation | N/A |
| Risk Assessment | N/A |
| Compliance with requirements on Equality and Diversity | Compliant |
| Resource/Staffing Implications | N/A |

Approved by

| Name | Designation | Name | Designation |
|-----------------|-------------------------------|-------------|--------------------|
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